




Epworth

Epworth Freemasons

Relax at Park Hyatt Melbourne





Bonding with
your baby is an
emotional and
unforgettable
experience.

A close-up photograph of a newborn baby being held by a man and a woman. The man's hand is resting on the baby's head, and the woman's hand is supporting the baby's back. The baby is wearing a white onesie and a hospital identification band on its wrist. The background is softly blurred, showing white fabric.

Our partnership
with **Park Hyatt Melbourne**
gives you the opportunity
to soak in those early days
with your *precious* new baby,
in an opulent and elegant
environment, with all of the
support you need from
our midwives.

The program

Epworth Freemasons is proud to provide excellence in patient care and experience.

If your medical circumstances for you and your baby allow, you may have the option of being transferred to the five-star Park Hyatt Melbourne.

The care of you and your baby is paramount, so we have a strict selection criteria for families who are eligible to leave hospital for Park Hyatt Melbourne. Your obstetrician and midwives will be happy to discuss your options following your baby's birth.

Park Hyatt Melbourne is on the edge of the CBD and just minutes from Epworth Freemasons.

We will take care of everything you need to transfer from hospital to the hotel, including a baby capsule in our escort vehicle.

Experienced midwives are available 24 hours of the day to support you, and your baby. Your obstetrician will also continue to oversee your care during your time there.

Park Hyatt Melbourne transfers are subject to availability and your personal, medical circumstances.

Please note that there is no night nursery at Park Hyatt Melbourne.



Your Park Hyatt Experience

Surrounded by the sprawling Treasury and Fitzroy Gardens, tree-lined boulevards and Victorian heritage architecture, Park Hyatt Melbourne is home to the largest guestrooms and suites in the city.

Guests can wake up to unparalleled views overlooking the historic St Patrick's Cathedral and Melbourne CBD's skyline.

The hotel's interior itself pays homage to Art Décor inspired elegance, with Madrona Burl Wood panelling and Italian marble bathrooms featured in every room.

All your meals will be served at a time that is best for you and your baby's feeding requirements.





The hotel's extensive facilities are all at your disposal. Enjoy a meal at the hotel's radii restaurant and bar, where the culinary team constructs a menu of seasonal offerings featuring Australia's bountiful harvests.

At Park Club Health and Day Spa, pamper yourself with luxurious treatments beloved by some of the world's most famous men and women.



Costs incurred during your stay

Your accommodation at Park Hyatt Melbourne is included in the obstetric component set by your health fund.

This includes three room service meals each day, housekeeping and local calls.

Pool and gym facilities are all complimentary.

However, any meals for your partner or children, along with valet parking, mini bar and day spa services will be charged to your credit card by Park Hyatt Melbourne.

Special rates are available, if you would like to extend your stay at Park Hyatt Melbourne. Please advise the hotel staff if you would like to do so.



Caring for your wellbeing

The safety and wellbeing of our guests is our top priority. You can rest assured that Park Hyatt Melbourne is taking precautionary measures to maintain a safe environment for our guests, customers and colleagues.



Cleaning & sanitisation

We are conducting hourly cleaning and sanitisation of frequently touched surfaces and high-traffic areas. This includes the hotel limousine for each hospital transfer for Mother's and the baby capsule.



Masks & gloves

Our colleagues are well-equipped with masks and gloves. The use of face masks for adults is mandatory as per current Victorian Government guidelines.



Temperature & wellbeing checks

All staff and guests are required to have a body temperature check each time they enter the hotel.



Knock & go room service

To minimise contact, our room service will knock on your door to notify you that your order is delivered.



Hand hygiene

We have placed hand sanitiser dispensers throughout the hotel and in each maternity room.



Hygiene protocols

We are frequently sanitising our tables, chairs, condiment holders and menus before seating guests and placing our cutlery inside napkins. Buffet service has been switched to an à la carte option.



Guest in-residence

We are taking extra care to prepare our guests' room by enhancing stringent cleaning procedures. We sanitise hightouch areas using high-grade disinfectant with increased frequency of cleaning air filters and provision of alcohol wipes in guests' amenities. Small bottles of hand sanitisers will be made available as part of the 'Hyatt Has It program' in the guest amenity kits. Contact free QR codes to scan via your mobile device to access room service menu, spa menu & guest compendium.



International standards

Our precautionary measures are developed in line with guidelines by the Department of Health. Our standards of hygiene and safety are certified by GBAC & HACCP.



Park club health & day spa

For Park Club Health & Day Spa, we are stepping up the cleaning and sanitisation of surfaces and equipment for a safe environment and a worryfree workout or spa treatment.



Air quality

Our engineering team is disinfecting air unit components and replacing air filters and installing purification and sanitisation devices designed to kill airborne bacteria and viruses.



Caring for your wellbeing

Find some of the steps that guests will see Hyatt hotels in Asia Pacific taking in an effort to provide environment.

Wellbeing at hyatt

Discover a range of wellbeing and self-care information and amenities designed to promote healthy living into your daily routine.



Epworth

epworth.org.au

Contact Us

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