

Rainbow Tick Accreditation

The Six Standards



Organisational Capability

An organisation must be able to demonstrate that it has embedded LGBTIQ inclusive practices across all of its systems and continuously seeks out opportunities for improvements.

Workforce Development

All staff and volunteers understand their responsibilities to LGBTIQ consumers and are trained and able to deliver LGBTIQ inclusive services.

Consumer participation

LGBTIQ consumers are consulted and participate in the planning, development, and review of the organisation's services.

A welcoming and accessible organisation

LGBTIQ consumers can easily and confidently access services as the physical and virtual environments including information, structures, resources and processes, are welcoming.

Disclosure and documentation

LGBTIQ consumers, staff and volunteers feel safe providing personal information, including their sexual orientation, gender identity and/or intersex status, because they know information will be treated respectfully and that there are systems in place to ensure their privacy.

Culturally safe and acceptable services

Services and programs identify, assess, and manage risks to ensure the cultural safety of LGBTIQ consumers.



Epworth